

Report for: Adults and Health Scrutiny Panel, 8 February 2018

Item number:

Title: Safeguarding Adults Board Annual Report 2016-2017

Report

authorised by: The Independent Chair of Haringey Safeguarding Adults Board

Lead Officer: Helen Constantine, Strategic Lead Governance and Improvement, Adult Services

Ward(s) affected: All

Report for Key/

Non Key Decision: Non Key Decision. To note

1. Describe the issue under consideration

- 1.1 Under the Care Act 2014 Haringey Safeguarding Adults Board (HSAB) has three core duties:
- developing and publishing an annual strategic plan setting out how we will meet our objectives;
 - publishing an annual report which sets out what we have achieved; and
 - commissioning safeguarding adults review (SAR) where serious abuse or death has occurred and learning can take place.
- 1.2 HSAB agreed a three-year Strategic Plan for 2015-18 which is reviewed annually, with quarterly updates on progress to the Board.
- 1.3 The annual report is for the period 1st April 2016 to 31st March 2017 and is produced as part of the Board's statutory duty under The Care Act 2014 and Chapter 14 of the Care & Support Guidance. We are required to publish an annual report in relation to the preceding financial year, on the effectiveness of safeguarding in the local area. The Annual Report gives details of progress on our priorities and Strategic Plan 2015-18; sets out how effective the HSAB has been over the 2016/17 year; provides detail on the SARs that it has commissioned, and describes how its partners have contributed to the work of the Board to promote effective adult safeguarding.
- 1.4 This report also includes progress on the Strategic Plan priorities for 2016-17.
- 1.5 Board achievements in 2016-17:**
- All objectives in our Strategic Plan have been delegated to sub-groups responsible for progressing them in their business plans.
 - We established a Chairs' Executive sub-group to bring oversight and monitor progress against the Strategic Plan.
 - We developed a Risk Management approach and quarterly reporting on our Risk Register.

- Our multi-agency policies and procedures were updated, where necessary, and we established a policy tracker for regular review and refresh, overseen by the Quality Assurance sub-group.
- We reviewed and updated the HSAB Safeguarding Pressure Ulcer Protocol to increase awareness of health indicators of neglect, such as pressure ulcers.
- We contributed to an independent SAR into the death of Robert, identifying important learning around the inter-agency pathways into services and the roles of agencies including Adult Social Services, Homes for Haringey, Children and Young People's Services and Housing Related Support.

1.6 Board priorities for 2017-18

- Establish standards and agreed competencies in Making Safeguarding Personal and adult safeguarding prevention for all staff across the partnership.
- Implement the Quality Assurance Framework to include both performance data and analysis, and auditing that explicitly considers how person-centred safeguarding interventions are, and how reflective of users' views and needs through Making Safeguarding Personal specific measures.
- Identify key themes and raise awareness of abuse and neglect with staff, partners and the public through improved communications and campaigns.
- Understand and monitor the impact of structural and funding changes across social care, health and policing on safeguarding vulnerable adults.
- Develop a consistent approach to conducting and learning from SARs, Domestic Homicide Reviews and Fire Death Reviews.
- Ensure learning from safeguarding cases is embedded in multi-agency practice.

- 1.7 The report also provides statutory reporting on **Safeguarding Adults Reviews**. The Independent Chair of the Board chairs the Safeguarding Adults Review sub-group. SAR Robert was commissioned in 2015-16 and the draft final report presented to HSAB in November 2016, prior to publication in Summer 2016. The sub-group received three SAR referrals in 2016-17. Although the three new referrals did not meet the criteria for a SAR, the sub-group retained oversight of the single agency investigations and learning processes and agreed to disseminate learning from them across the partnership; 1) involved a Section 42 investigation; and 2) a NHS Serious Incident investigation. The SAR sub-group will be monitoring the improvement actions undertaken in response to these investigations. 3) did not meet SAR criteria and concluded that the incident was a tragic accident which could not have been foreseen or planned for.

2. Recommendations

To note

3. Reasons for decision

Not applicable

4. **Alternative options considered**

Not applicable

5. **Background information**

The HSAB is a statutory body that works to make sure that all agencies are working together to help keep adults in Haringey safe from harm and to protect the rights of citizens to be safeguarded under the Mental Capacity Act 2005 and the Human Rights Act 1998.

The Board's vision is that Haringey residents are able to live a life free from harm, where communities:

- Have a culture that does not tolerate abuse;
- Work together to prevent abuse; and
- Know what to do when abuse happens.

HSAB is chaired by an Independent Chair, Dr Adi Cooper and meets four times a year bringing partners together from: Haringey Council, Metropolitan Police Haringey Borough Police Commander, London Fire Services, London Ambulance Service, Haringey Clinical Commissioning Group, health trusts, the voluntary sector and lay members.

The purpose of the Safeguarding Adults Board is to:

- assure itself that local safeguarding arrangements are in place as defined by the Care Act 2014;
- assure itself that safeguarding practice is person-centred and outcome focused;
- abuse and neglect where possible;
- ensure timely and proportionate responses when abuse or neglect have occurred; and
- assure itself that safeguarding practice is continuously improving and enhancing the quality of life of adults in its area.

The strategic plan specifies how the HSAB will seek to prevent abuse and neglect and how it will help and protect people with care and support needs at risk of abuse and neglect. Its' strategic objectives and priorities are linked to the six statutory safeguarding principles:

Empowerment – The presumption of person-led decisions and informed consent, supporting the rights of the individual to lead an independent life based on self-determination.

Prevention - It is better to take action before harm occurs, including access to information on how to prevent or stop abuse, neglect and concerns about care quality or dignity.

Proportionality - Proportionate and least intrusive response appropriate to the risk presented.

Protection - Support and representation for those in greatest need, including identifying and protecting people who are unable to take their own decisions, or to protect themselves or their assets.

Partnership - Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.

Accountability - Accountability and transparency in delivering safeguarding, with agencies recognising that it may be necessary to share confidential information, but that any disclosure should be compliant with relevant legislation.

6. Contribution to strategic outcomes

Strategic Priority 2: Enable all adults to live healthy, long and fulfilling lives

Objective 5: All vulnerable adults will be safeguarded from abuse - we will work with our partners to protect adults in vulnerable situations and ensure that residents will have increased awareness of the early signs of potential abuse.

7. Statutory Officers comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

The report is for noting

Finance and Procurement

The report is for noting

Legal

The report is for noting

Equality

The report is for noting

8. Use of Appendices

Appendix 1: Data analysis carried out by Quality Assurance

9. Local Government (Access to Information) Act 1985

[The Care Act 2014](#)

[Care & Support Statutory Guidance – updated October 2016](#)

[London Multi-agency Adult Safeguarding Policy and Procedures](#)